

Your Benefits ID Card

Important information for you and your providers

The card may look different, but it has all the information you and your provider need. Here's an overview of all the important information included:

Front:

<p>Sample Company Name Logo</p> <p>1</p> <p><u>Medical Plan Network Access:</u></p> <p>Sample Network www.samplenetwork.com</p> <p>2</p>  <p>844.484.7362 UCM: gosesam.com</p>	<p>Sample Company Name</p> <p>Group: H88XXXX</p> <p>Employee: JOHN SAMPLE</p> <p>ID: SMPL0001</p> <p>3</p> <p>Dependent: JANE SAMPLE Dependent: JIMMY SAMPLE</p> <p>Member Services: For help finding providers, questions on claims, or information on your health plan:</p> <ul style="list-style-type: none">• Email: myplan@imagine360.com or• Call (888) 123-1234 <p>4</p>
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Back:

<p>Information for Providers: For questions regarding your patient's health plan, summary of benefits, claims status and UR Notification, visit imagine360.com or call 800.716.2852. <i>*Notification of all hospital admissions must be made within 48 hours.*</i></p> <p><i>NOTICE: Possession of this card or UR Notification does not guarantee coverage or payment for the services or procedure reviewed.</i></p> <p>Submit Claims to: EDI: Payer ID 48143 Mail: Imagine360 PO Box 749075 Dallas, TX 75374-9075</p> <p>5</p> <p>For Non-Imagine Facility & Non-Network Professional Claims: http://www.planlimit.com/imagine360.</p>	<p><u>Member Applicable Ded./ OOPM Amounts</u> Plan Amounts Go Here</p> <p>6</p> <p><u>Sample Pharmacy Plan</u></p> <p>RxBIN: XXXXXX RxPCN: SSN RxGRP: H880XXX</p> <p>7</p>
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Scan this QR code for a video on how to use your Benefits ID card!

- 1 Health System Access:** Here you will find information about the physicians and/or health systems included in your plan. You will also find website information so you can search for providers.

When you go to a provider, present your card at check in. If your provider wants to verify coverage, they can easily contact us at the number on the back of your card. (See #5 below.)
- 2 Telehealth Services:** You have access to on-demand telehealth services through UCM Digital Health. This is a great resource of licensed doctors who can assist with routine medical issues 24/7/365.
- 3 Group & Member Information Section:** Unique identifying information about your health plan. It lists your group number, member ID, and enrolled member(s). Providers use this information to verify coverage and submit claims.
- 4 Member Services:** Contact information for the Imagine360 member experience team.
- 5 Provider Information:** Contact information specifically for providers who want to verify coverage or ask questions.
- 6 Out-of-Pocket Responsibility:** This section may show your plan deductible, copay amounts, and out-of-pocket maximums.
- 7 Pharmacy Plan:** If your plan has pharmacy benefits, you'll find the details in this section.

We're here for you with expert service and support.

Call the number on your Benefits ID card.

Hours: Mon-Thurs: 7am-9pm CST; Friday: 7am-7pm CST

